

American Queen Voyages[™] Expands to Include Free Roundtrip Air Service on Select 2023 Voyages

American Queen Voyages Announces a New Full-Service Air Desk Team



Download images of American Queen Voyages <u>here</u> Download Isis Ruiz Headshot <u>here</u>

Fort Lauderdale, FL – July 28, 2022 – Today, <u>American Queen Voyages</u>TM, part of the Hornblower[®] Group, has announced that travelers can now take advantage of free roundtrip air on select voyages from 30 gateways in 2023 when booked by Aug. 31, 2022. Guests taking advantage of this offer can sail on any vessel in the cruise line's fleet, with itineraries sailing February through December 2023.

In addition, the cruise line has also launched a new full-service air desk to provide consumer and agent support beginning with select 2022 and 2023 voyages. Overseen by Director of Call Center Operations Dana Horton and a team of cruise industry veterans led by Director Tonya Meyer and Manager Kevin White, who have a combined 35 years of experience enabling them to provide a seamless voyage experience for guests.

"We are always seeking to improve our guest experience in its entirety from arrival at the embarkation city with an included pre-cruise hotel, to the moment they depart the vessel to return home," said Isis Ruiz, chief commercial officer of American Queen Voyages. "Our skilled air team is now available to serve our guests and travel advisors in the planning process and reduce the anxiety that can come with booking a flight."

The free roundup air package is available for sailings on any vessel in American Queen Voyages' fleet. A complete list of sailings with the inclusive air add-on is available at <u>link</u>.

In 2022, American Queen has grown to seven vessels, expanding into expedition sailings in British Columbia and Alaska on *Ocean Victory*TM. *Ocean Victory* will conclude her inaugural Alaska season in September and sail a maiden Pacific Coast itinerary from San Diego, CA, to San José (Puntarenas), Costa Rica on Oct. 3, 2022. Ports include Cabo San Lucas, La Paz, Puerto Vallarta, Manzanillo, Huatulco, Puerto Chiapas, and Playas del Coco. Free Air is available from select gateways for guests booking the entire voyage by Aug. 31, 2022.

With the full fleet in service celebrating the company's milestone tenth season, flagship American Queen is currently sailing the Ohio River, the American Countess and American Duchess are on the Upper Mississippi River and the popular America Empress is sailing the scenic Northwest. Lakes & Oceans vessels Ocean Voyager and Ocean Navigator are deployed in the Great Lakes through mid-September including exclusive calls at Chicago's Navy Pier and new Ocean Victory is operating expeditions between Vancouver, B.C. and Sitka, Alaska.

For more information on American Queen Voyages new air service, contact your travel professional or call 833-598-0119 or visit <u>www.AQVoyages.com.</u>

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About American Queen Voyages

American Queen Voyages[™], recently ranked the top U.S. river cruise line and #5 globally by TRAVEL+LEISURE magazine, offers the most varied and comprehensive portfolio of North American itineraries and experiences, comprised of Rivers, Lakes & Oceans and Expedition, which includes new Alaska and Central America expedition experiences. To book or for more information on American Queen Voyages, contact your travel professional or call 833-598-0119 or visit <u>www.AQVoyages.com</u>.

About Hornblower Group

Hornblower Group is a global leader in world-class experiences. The corporate entity of Hornblower Group is comprised of American Queen Voyages[®] and City Experiences. Seaward Services, Inc., a marine services company specializing in the operation, maintenance and repair of government and privately owned vessels, is also a subsidiary of Hornblower Group, operating and maintaining U.S. Navy Ranges and port facilities, including local oil spill response. Today, Hornblower's footprint spans 111 countries and territories, and 125 U.S. cities, with offerings including water-based experiences, land-based experiences, overnight cruise experiences, ferry and transportation services and full-service support via Hornblower Shipyard at Bridgeport Boatworks in Connecticut. Hornblower Group is headquartered in San Francisco, California, with additional corporate offices in Boston, Massachusetts; Chicago, Illinois; Fort Lauderdale, Florida; London, United Kingdom; New Albany, Indiana; New York, New York; and across Ontario, Canada. For more information visit hornblowercorp.com.

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